



Respected Sir,

We, Decibel Networks Private Limited, providing Internet facilities to Cosmonaut International School, Barasari (Sirsa). We got the complaint from school that on 13/10/2023 Internet is not working properly.

On 13/10/2023 Railwire Internet server was experiencing some fault. Our team raised the issue with Railwire. Now the link is working properly and we seek your understanding on the issue.

**Thanks and Regards;
Team Decibel**